



Hearing Care Counselling Program (HCCP) for Ages 55+

SERVICES TO HELP WITH HEARING LOSS AND IMPROVE COMMUNICATION

Canadian Hearing Services offers **free** counselling services and supports to people **aged 55 and over who have hearing loss** to help improve communication with family, friends, and service providers; stay involved in social activities; and remain safe and independent at home.

WHAT WE OFFER

INFORMATION AND COUNSELLING

We provide you, your family, and other caregivers with information and counselling related to coping with hearing loss including:

- understanding hearing loss
- use, care, and maintenance of hearing aids and other listening systems
- preparing for and managing difficult listening situations
- selecting home and safety equipment such as amplified telephones, alarm clocks, television accessories, alerting devices and more
- referrals to other community services

EDUCATION

We offer education and training to consumers, family members, caregivers and the public:

- family support and communication training
- in-service training to home-support providers
- presentations/community displays
- **workshops, classes and learning groups**

COMMUNICATION DEVICES

We provide information and assistance with:

- assistive listening devices
- specialized telephones
- alerting devices